

CLIENT PAST PERFORMANCE DOCUMENTATION

FOR FAA RFO DTFAEN-13-00003

I. Your Company Information

Name: _____

Address _____

City/State/Zip _____

II. Customer Company Information (to be completed by customer)

Client Name _____

Address _____

City/State/Zip _____

Point of Contact: _____

Telephone No: _____

Description of Work : _____

Contract Term & Value: _____

III. Past Performance Business Practice (to be completed by customer)

1. Effective Management:

_____Excellent _____Satisfactory _____Marginal _____Failure

Additional Comments: _____

2. Timeliness of Performance: Reliability

_____Excellent _____Satisfactory _____Marginal _____Failure

Additional Comments: _____

3. Quality of Service: Complies with contract requirement.

_____Excellent _____Satisfactory _____Marginal _____Failure

Additional Comments: _____

4. Customer Satisfaction: Satisfactory of end users contractor requirements.

_____Excellent _____Satisfactory _____Marginal _____Failure

Additional Comments: _____

5. Cost Control : Within budget, cost efficiencies

_____Excellent _____Satisfactory _____Marginal _____Failure

Additional Comments: _____

[illegible]

6. Would you recommend award to this contractor?

_____ Yes _____ No _____ Yes, with reservation

If yes with reservation, please summarize your reservations.

Downloaded from <http://www.sagepub.com> at NANYANG TECH UNIV LIBRARY on June 11, 2015

Rater : _____

Signature

Print Name _____

Date _____